Reviewing A-State Security Questions

* Go to [www.astate.edu](http://www.astate.edu)
* Click on your MyCampus at the top of the page.
* Log in using your A-State user name and password.
A step-by-step video on resetting the password is available on the Astate Concurrent Enrollment Program Facebook page if needed. [www.facebook.com/AStateConcurrent](http://www.facebook.com/AStateConcurrent)
* When the student campus portal opens, click on the student folder located on the left-hand side of the page.
* Click on “Security Question Setup/Edit”.
* The security question set-up page that was completed during the digital ID activation process will appear. Review answers and correct as needed.
* NOTE: Pay close attention to how answers are spelled, capitalized, and spaced.
* Print a copy of this page for secure keeping at home.

Resetting the Student Password

* Go to [www.Astate.edu](http://www.Astate.edu)
* Click on MyCampus at the top of the page.
* The log in page will appear. Click on “Reset Password” below the login box.
* Review and accept the Acceptable Use Policy and click submit.
* If you know your campus ID and pin, fill in this information and submit.**\*\*\***
* Click on the “here” button at the top of the page to receive an access code.
* Answer the required security questions.
* Copy the access code or write it down.
* Determine a new password using the following guidelines.
\*must contain a minimum of eight characters
\*must contain at least one number

\*cannot start with a number

\*must contain at least one uppercase letter

\*must contain at least one lowercase letter

\*cannot include any symbols, i.e., (&#\*@)

\*cannot include your name or user name

\*cannot match any previously used passwords

* Complete and verify the new password and click submit.
* The password is now reset.
* Return to [www.astate.edu](http://www.astate.edu) and click on MyCampus.

**\*\*\*** If you do not know your log in ID and pin, please refer to the Password Reset video located on the A-State CEP Facebook page for assistance in using a social security number and birthdate. [www.facebook.com/AStateConcurrent](http://www.facebook.com/AStateConcurrent).